





"Reaching Beyond Your Expectations"

Member Newsletter



Holiday Closures

October 13 - Columbus Day | November 11 - Veterans Day November 27 & 28 - Thanksgiving Holiday | December 25 - Christmas Holiday



COMPLAINT NOTICE: If you have a problem with the services provided by this credit union, please contact us at: Corner Stone Credit Union, 130 Historic Town Sq, Lancaster, TX 75146, 972-218-9266, mbrservice@cornerstonecreditunion.net. The credit union is incorporated under the laws of the State of Texas and under state law is subject to regulatory oversight by the Texas Credit Union

Department. If any dispute is not resolved to your satisfaction, you may also file a complaint against the credit union by contacting the Texas Credit Union Department at 914 East Anderson Lane, Austin, TX 78752-1699, 512-837-9236, fax 512-832-0278,

complaints@cud.texas.gov.

MEMBERS' ACCESS TO CREDIT UNION DOCUMENTS NO-

TICE: Upon request, a member is entitled to review or receive a copy of the most recent version of the following credit union documents: balance sheet and income statement (the nonconfidential pages of the latest call report may be given to meet this requirement), a summary of the most recent annual audit completed (in accordance), written board policy regarding access to the articles of incorporation, bylaws, rules, guidelines, board policies, and copies thereof and Internal Revenue Service Form

DON'T LET IDENTITY THIEVES STEAL YOUR HOLIDAY CHEER!

THE HOLIDAY SEASON IS ONE OF THE BUSIEST TIMES FOR SCAMMERS. WHILE YOU'RE SHOPPING, TRAVELING, AND CELEBRATING, THEY'RE LOOKING FOR OPPORTUNITIES TO SNATCH YOUR PERSONAL INFORMATION.

HOLIDAY IDENTITY THEFT TIPS:

SHOP SMART - USE SECURE WEBSITES (LOOK FOR HTTPS://) USE CREDIT, NOT DEBIT - CREDIT CARDS OFFER MORE PROTECTION.

TRACK YOUR PACKAGES - THIEVES STEAL MORE THAN GIFTS FROM PORCHESI

BEWARE OF FAKE TEXTS/EMAILS - DON'T CLICK SUSPICIOUS HOLIDAY DEALS.

PROTECT YOUR WALLET & PHONE WHEN OUT HOLIDAY SHOPPING.

FUN FACT: MORE THAN 40% OF AMERICANS REPORT SEEING AN INCREASE IN SCAMS AROUND THE HOLIDAYSI

THIS SEASON, PROTECT YOUR IDENTITY LIKE IT'S THE BEST GIFT UNDER THE TREE.

MOVING?

Be sure to change you're address with us. Mail from us will not be forwarded!

CSCU Staff is here to provide you quality member service for all of your financial needs.

Stacey McDonald, CEO

Sanjay Patel, Controller Paty Garcia, Operations Manager

Cyndi Miller, Member Services Operations Supervisor Victor Aguilar, Branch Manager/ Sr. Loan Officer

Araceli Torres, Sr. Loan Officer/ Sr. MSRS April Houston, Sr. Member Service Specialist Erika Andrade, Member Service Specialist Jessica Creamer, Member Service Specialist Juan Mireles, Member Service Specialist Stacey Byers, Part-Time Member Service Specialist CardNav® allows you to navigate when, where, and how your cards are used. Enjoy complete control and visibility of your credit and debit cards using our simple smartphone app. Customize and manage how your credit or debit card is used in real-time and experience the next level of card security. Download the free CardNav® app and start navigating your way through a whole new level of security today! Available free from Corner Stone Credit Union Available Controls:

- Location controls how and where the card can be used.
- Turn your card on/off with ease to prevent FRAUD
- Geo target specific location the card can be used
- Set specific threshold spending limits
- Include/exclude merchants
- Make transfers between accounts



Youth Accounts: Save & Win!

*Deposit \$25/month, no withdrawals that month *Earn entries into quarterly prize drawings *Teach kids smart saving habits - simple and fun to open!

Main Office 130 Historic Town Square Lancaster, TX 75146 Phone/Text: (972) 218-9266 Fax: (972) 218-5887

www.cornerstonecreditunion.net Audio Response: 469-489-7147

Mesquite Branch 2424 Gus Thomasson Road, Ste B Mesquite, TX 75150 Phone: (214) 887-8000 Fax: (214) 887-8003



